# Refund and Cancellation Policy

## 1. \*\*Cancellation by Participant\*\*

- \*\*Full Refund:\*\* Participants can receive a full refund if they cancel their registration at least 5-10 days before the first training session
- \*\*Partial Refund:\*\* Participants can receive a partial refund due to \*\*Special Circumstances\*\* on a case-by-case basis
- \*\*No Refund:\*\* Participants will receive No refund for cancellations made once the season has begun

## 2. \*\*Cancellation by Organizer\*\*

- FC Tigers has the right to offer a full refund (for the month of the payment) if both parties have agreed to part ways

#### 3. \*\*Refund Process\*\*

- Refund requests must be submitted in writing (by email) to the Head Coach. Refunds will be processed within 5-10 days of the request.

## 4. \*\*Special Circumstances\*\*

- Refunds due to extraordinary circumstances (e.g., medical emergencies, injuries) will be considered on a case-by-case basis. Documentation may be required.

### 5. \*\*Non-refundable Fees\*\*

- Any transaction fees or processing fees are non-refundable